



Quality Policy

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S.Brannan & Sons Limited has a proud reputation for delivering quality products and is totally committed to understanding and meeting the needs and expectations of all our customers.

In order to achieve this objective S.Brannan & Sons Limited will:

- actively promote the philosophy that quality is the responsibility of every employee and that customer satisfaction is paramount.
- conduct our business in a professional and ethical manner.
- deliver products and services on time and at the agreed price
- ensure the quality of products and services through structured staff training and development.
- make informed business decisions based on data gathered from our processes.

The Company will comply with all relevant legislation and customer standards and conduct a regular review of its quality management system with the aim of continuous improvement in all aspects of its operations.

This policy is available for customers and members of the public on request or via our website www.brannan.co.uk

Signed: 

Date: 18 January 2017

Andrew Brannan
Joint Managing Director

